

# Returns Form



Order Date:..... Invoice Number:..... Name:.....  
Address:..... Email:.....

QUANTITY	DESCRIPTION	PRICE	REFUND Please tick	EXCHANGE Please tick	REASON CODE (see below)

1. Expectations not met    2. Defective/Faulty    3. Parcel damaged on arrival    4. Incorrectly ordered    5. Changed Mind  
6. Incorrect Item Received    7. Item not as described

**EXCHANGE:** if you would like to exchange for another item please fill out the information below:

QUANTITY	DESCRIPTION	SIZE	COLOUR	PRICE

**Items are to be returned to:**

**The Vet Shed  
Returns  
PO Box 195  
Archerfield QLD 4108**

**Refund Policy:** All items must be in their original packaging with any tags still attached within 30 days of purchase. All items must be clean and hair free. Items must be packaged back up and returned to us the same way they were sent to you. Most items sent to you will be in boxes to make sure items are delivered to you in good condition. Items returned back in envelopes etc that are damaged in transit will not be accepted for return.