

RETURNS FORM



ORDER NO. _____

DATE _____

CUSTOMER INFORMATION

NAME _____

PHONE NO _____

EMAIL _____

ADDRESS _____

ORDER DETAILS

QTY	ITEM DESCRIPTION	PRICE	REFUND (PLEASE TICK)	EXCHANGE (PLEASE TICK)	REASON CODE
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	
			<input type="checkbox"/>	<input type="checkbox"/>	

REASON CODES

1. EXPECTATIONS NOT MET
2. DEFECTIVE/FAULTY
3. PARCEL DAMAGED ON ARRIVAL
4. INCORRECTLY ORDERED
5. CHANGED MIND
6. INCORRECT ITEM RECIEVED
7. ITEM NOT AS DESCRIBED

ITEMS ARE TO BE RETURNED TO

THE VET SHED
RETURNS
PO BOX 195
ARCHERFIELD QLD 4108

ALL ITEMS MUST BE IN THEIR ORIGINAL PACKAGING WITH ANY TAGS STILL ATTACHED WITHIN 30 DAYS OF PURCHASE. ALL ITEMS MUST BE CLEAN AND HAIR FREE. ITEMS MUST BE PACKAGED BACK UP AND RETURNED TO US THE SAME WAY THEY WERE SENT TO YOU. MOST ITEMS SENT TO YOU WILL BE IN BOXES TO MAKE SURE ITEMS ARE DELIVERED TO YOU IN GOOD CONDITION. ITEMS RETURNED BACK IN ENVELOPES ETC THAT ARE DAMAGED IN TRANSIT WILL NOT BE ACCEPTED FOR RETURN.